

Steffen Kautz

✉ steffen@kautz.design 📞 +447707459400 in LinkedIn 📁 Portfolio

Current role	UX Strategist at The User Story
Experience	Fintech, B2C, B2B, Education, Internal tools, Insurance, SaaS, Data Analysis, Construction
Technologies	Figma, GSuite, JIRA, Confluence, Miro, ClickUp, Slack, Zoom

I like to work with people who...

communicate openly and directly say things the way they are without exaggerating or getting personal. I think this helps everyone be their best.

Work experience

UX Strategist, The User Story

Sep 2022 – Present (1y 2m)

Consulting firm with integrated research and design capacity
Fintech · B2C · B2B · Education · Internal tools · Insurance · SaaS · Data Analysis

Figma GSuite JIRA Confluence Miro ClickUp Slack Zoom

- Planned and conducted a wide range of qualitative and quantitative user research, to provide clients with effective solutions to complex problems.
- Designed wireframes and high-fidelity prototypes using Figma, providing comprehensive acceptance criteria and proactively working with developers to ensure quality product delivery within a viable scope.
- Facilitated workshops to determine OKRs, clarify processes, roles and responsibilities, and help SaaS companies understand their business and customers, and prioritise work through risk-benefit and impact-effort analysis.
- Designed and optimised information architecture for a range of products from large marketing websites to hybrid apps.
- Aligned stakeholders and informed both product and business strategy through market research and service design efforts.

Journeyman Joiner and Carpenter, Steffen Kautz Carpentry

Jun 2020 – Aug 2022 (2y 2m)

Self-employed contracting business
Construction

- Worked as a self-employed tradesperson on primarily commercial construction projects.
- Managed my own and labourers' work to specification, as well as site material inventory.
- Kept tight deadlines after being brought onto projects for the last month to make up for lost time and correct mistakes made by previous contractors.
- Found quick and viable solutions for challenging problems. Examples include adjusting materials ordered to the wrong specifications by the general contractor and correcting materials delivered with fabrication faults.
- Managed finances and inventory of my own company.

B2C · B2B · Education · Insurance · SaaS

Figma

Miro

Slack

Zoom

- Conducted in-depth research through interviews and surveys, resulting in actionable insights for clients
- Facilitated engaging workshops and focus groups to gather user feedback and improve product design
- Collaborated with cross-functional teams in ideation sessions and design workshops to create innovative solutions.

Education

Norwich University of the Arts

Sep 2019 – Jul 2022 (2y 10m)

(First Class) BSc (Hons), User Experience Design

BKEST Geilenkirchen

Jan 2016 – Jan 2019 (3y)

Journeyman, Carpentry/Joinery

RWTH Aachen University

Sep 2013 – Mar 2015 (1y 6m)

(discontinued) Computer Science

Snippets

Volunteering @ www.naturschutzstation-wildenrath.de

I spent a year volunteering at an environmental protection station in Germany. The conservational efforts included maintaining natural environments, preserving an orchard and historic farm animal races, as well as educational programmes for visitors to the site.

Joinery and Carpentry

During my degree I contracted as a joiner and carpenter on commercial projects. I helped build a swimming pool on the Norfolk coast as a shuttering carpenter, a student dorm in the heart of Norwich as an aluminium cladding specialist and window fitter, and a primary school south of the city as a site manager handling furniture deliveries and distribution.

More about me

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Interests

Videogames, travel, carpentry, sewing, and some sports. I also have an unhealthy obsession with podcasts like 99% Invisible, Stuff You Should Know and Ologies.

I want to work for a company that...

puts people first and prides itself in excellence and collaboration. I want to work with my colleagues, not alongside them.

Languages spoken

German